



Annual Report 2018—2019



December 30, 2019

I am pleased to share with you the 2019 Annual Report for HEALWA.

Patricia Devine became the Community Outreach Coordinator, managing the HEALWA Program, effective September 16, 2018. For the past 20 years, Pat has worked in various roles for the National Network of Libraries of Medicine, Pacific Northwest Region. She has passion for working with health professionals, community health workers, and community college librarians on issues such as health disparities, addiction medicine, and health literacy. She is looking forward to working with HEALWA eligible healthcare providers in Washington State to promote the importance of finding reliable health information.

HEALWA added Veterinarians and Veterinary Technicians to the list of professions we serve in 2019.

The Department of Health submitted its 2020 supplemental budget and agency request legislation to the Governor's Office and the Office of Financial Management. Maintaining HEALWA's ongoing electronic resource budget was included in the decision package proposal, following feedback received in DOH stakeholder conversations. The proposal and will be reviewed and considered for the Governor's budget and approved policy agenda.

This year, we have presented at Washington State Boards and Commissions about our services and sought feedback for improvements. Finally, join us for the annual stakeholder meeting in 2020 in Olympia WA to learn about the latest databases and information resources. If you wish to be invited to the stakeholder meeting or if you would like us to present to your group, please contact us.

Best regards,



Tania P. Bardyn, MLIS, AHIP
Director, HEALWA
Associate Dean & Director, Health Sciences Library University of Washington
Director, National Network of Libraries of Medicine, Pacific Northwest Region

HEALWA Staff

University of Washington Health Sciences Library
Box 357155
Seattle, WA 98195
206-221-2452



Tania Bardyn, MLIS, AHIP
Associate Dean for University Libraries
Principal Investigator, HEALWA
bardyn@uw.edu

Kerry Kirk
Web Specialist
klkirk@uw.edu



Patricia Devine, MLS
Community Outreach Coordinator,
HEALWA
devine@uw.edu

Latosha Correll
Administrative Assistant
lcorrell@uw.edu

Vision

To be the provider of choice of current, authoritative clinical and educational information resources to every licensed healthcare practitioner in Washington State.

Mission

HEALWA assures 24/7 online access to current authoritative clinical information and educational resources to eligible healthcare practitioners in Washington State. We do this in partnership with the Washington State Department of Health.



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2019 Highlights

- ♦ New Community Outreach Coordinator hired
- ♦ Usability testing of website by healthcare professionals
- ♦ Passing of SB5000 to add Veterinarians & Veterinary Technicians
- ♦ Outreach to boards and commissions: Osteopathic Board, Optometry Board, DOH Board and Commission Leadership Forum,
- ♦ Publicized HEALWA at meetings, conferences and exhibits: Washington State of Reform Health Policy Conference, NW Rural Health Conference, Library Council of Washington, NW Perioperative Nursing Consortium, Project Access, NW Osteopathic Medicine Conference, Washington Medical Librarians Association, Western Regional Ag Safety & Health, School Nurse Association of Washington, Washington Free and Charitable Care

2020 Focus

- ♦ Website redesign
- ♦ JAMA Open Day
- ♦ Addition of Veterinary Medicine Resources
- ♦ Expansion of Outreach Program



Veterinarians and Veterinary Technicians added to HEALWA

After much hard work by HEALWA staff, WSU veterinary librarians Vicki Croft and Suzanne Fricke, the Washington State Veterinary Medical Association, University of Washington School of Medicine Governmental Relations Director Ian Goodhew and others, SB500, sponsored by Senator Guy Palumbo was signed into law on April 26, 2019. This bill adds Veterinarians and Veterinary Technicians to the list of professions eligible to use HEALWA. In order to collect the necessary fees and register the new group of users, additional legislation is planned for the 2020 session, after which HEALWA will be fully funded to add veterinary resources to our collection.



HEALWA staff travelled to Olympia to attend the signing ceremony for SB500, along with representatives of the Washington State Veterinary Medical Association.

WSU Activities

An outreach coordinator at WSU Spokane taught 10 webinars designed to introduce participants to HEALWA's resources. Fourteen in-person workshops and exhibits were delivered to schools, nursing homes, hospitals, and clinics in Asotin, Spokane, and Whitman counties. The online self-guided HEALWA tutorial was updated and has been viewed 1399 times since November 1, 2018. Outreach to all nursing, social work, speech language pathology, occupational therapy, occupational therapy assistant, and massage therapy schools in Eastern Washington yielded more awareness of HEALWA as students graduate and gain their licensees.

"This great orientation to the website and its tremendous variety of educational programs will be SO helpful to me in my school nurse practice. Thanks again for the "boost" to get started."



In collaboration with the National Network of Libraries of Medicine Pacific Northwest Region (NNLM PNR) and Washington State University (WSU) Spokane, HEALWA has been working to improve the knowledge base of health professionals in Eastern Washington. The effort has included working with health practitioners — especially nurses working in clinics, long-term care facilities, and schools in Eastern Washington.

Eligible and Registered Licensees

November 30, 2019

License Held	Number Eligible	Number Registered	Percent Registered
Acupuncture and Eastern Medicine Practitioner	1673	386	23.1
Chiropractor	2737	354	12.9
Dietitian	2108	410	19.4
Licensed Practical Nurse	11783	518	4.4
Marriage and Family Therapist Associate	597	9	1.5
Marriage and Family Therapist	1885	178	9.4
Massage Therapist	14023	939	6.7
Mental Health Counselor	7892	862	10.9
Midwife	194	78	40.2
Naturopathic Physician	1516	810	53.4
Nutritionist	287	47	16.4
Occupational Therapist	4034	448	11.1
Occupational Therapy Assistant	1233	64	5.2
Optometrist	1773	203	11.4
Osteopathic Physician & Surgeon	2461	250	10.2
Osteopathic Physician & Surgeon Limited	210	6	2.9
Osteopathic Physician and Surgeon License Interstate Medical Licensure Compact	59	1	1.7
Osteopathic Physician Assistant	138	18	13
Physician And Surgeon Fellowship	26	0	0
Physician And Surgeon Institution	6	1	16.7
Physician And Surgeon	29235	3276	11.2
Physician and Surgeon License Interstate Medical Licensure Compact	391	1	0.3
Physician And Surgeon Residency	1099	35	3.2
Physician And Surgeon Teaching Research	81	4	4.9
Physician Assistant	4239	488	11.5
Podiatric Physician And Surgeon	379	73	19.3
Podiatric Physician And Surgeon Limited	18	0	0
Psychologist	3242	592	18.3
Registered Nurse	108507	17346	16
Social Worker Advanced	151	4	2.6
Social Worker Associate Independent Clinical	2093	43	2.1
Social Worker Independent Clinical	4879	502	10.3
Speech Language Pathologist	3264	143	4.4
Veterinary	4102	1	0
Veterinary Specialty	13	0	0
Veterinary Technician	2351	3	0.1
Total	218679	28093	12.8

HEALWA Expenditures

November 1, 2018 – October 31, 2019

Category	Detail	Total
HEALWA Staff Salaries and Benefits		\$199,013
Resources		\$2,818,384
	Electronic textbooks	
	Evidence-based and reference databases	
	Full text Journals	
Equipment and Supplies		\$1,495
Technology and Other Services		\$3,423
Marketing & Exhibits		\$6,247
Professional Development		\$4,274
Publicity		\$4,266
Total Expenditures		\$3,037,102

Funds received from DOH	\$3,097,388
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Salaries include:

- 1.0 FTE Librarian
- 0.90 Professional IT Staff
- 0.10 Classified Staff
- 0.10 FTE Principal Investigator

HEALWA Professions Served

Eligible Users: 218,679

• Advanced Registered Nurse Practitioners • Chiropractors • Dietitians • East Asian Medicine Practitioners • Licensed Marriage & Family Therapists • Marriage & Family Therapy Associates • Licensed Practical Nurses • Massage Therapists • Mental Health Counselors • Midwives • Naturopathic Physicians • Nutritionists • Occupational Therapists • Occupational Therapy Assistants • Optometrists • Osteopathic Physicians • Osteopathic Physician Assistants • Physicians • Physician Assistants • Podiatric Physicians • Psychologists • Registered Nurses • Social Workers • Clinical Social Work Associates • Speech Language Pathologists • Veterinarians • Veterinary Technicians •





**UW HEALTH SCIENCES LIBRARY · BOX 357155 · SEATTLE,
WA 98195**

206-221-2452 · healwa@healwa.org